Smartbi无法卸载

(本文档仅供参考)

问题说明

执行Smartbi的安装卸载程序,每次都进入卸载进程,无法完全卸载。

解决方案

请按以下步骤处理:

1、打开window注册表

2、找到并删除下面的注册表项

Smartbi企业套件版本

Smartbi电子表格版本

 $\label{eq:local_Machine} \texttt{KEY_LOCAL_MACHINE} \ \texttt{SOFTWARE} \ \texttt{WWW6432Node} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{CurrentVersion} \ \texttt{Uninstall} \ \texttt{SOFTWARE} \ \texttt{SOFTWARE} \ \texttt{WWW6432Node} \ \texttt{Microsoft} \ \texttt{Microsoft}$

Smartbi自助分析版本

 $\label{eq:local_Machine} \texttt{KEY_LOCAL_MACHINE} \ \texttt{SOFTWARE} \ \texttt{WW06432Node} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{CurrentVersion} \ \texttt{Uninstall} \ \texttt{BB13BF03-862C-4B25-A772-0BE1071B9C83} \ \texttt{BCACHINE} \ \texttt{BCACHINE}$

Smartbi电子表格软件版本

 $\label{eq:local_matrix} \texttt{HKEY_LOCAL_MACHINE}\ \texttt{SOFTWARE}\ \texttt{W0W6432Node}\ \texttt{Microsoft}\ \texttt{Windows}\ \texttt{CurrentVersion}\ \texttt{Uninstall}\ \texttt{A6EF4DA1-4211-46A4-B2E9-07C84D904BCC}\ \texttt{Microsoft}\ \texttt{Windows}\ \texttt{CurrentVersion}\ \texttt{Microsoft}\ \texttt{M$

Smartbi Spreadsheet

 $\label{eq:local_Machine} \texttt{KEY_LOCAL_MACHINE} \ \texttt{SOFTWARE} \ \texttt{WW06432Node} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{CurrentVersion} \ \texttt{Uninstall} \ \texttt{SOFTWARE} \ \texttt{WW06432Node} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{CurrentVersion} \ \texttt{SOFTWARE} \ \texttt{WW06432Node} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{CurrentVersion} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{Microsoft} \ \texttt{Windows} \ \texttt{Microsoft} \ \texttt{Microsoft} \ \texttt{Microsoft} \ \texttt{Microsoft} \ \texttt{Microsoft} \ \texttt{WW06432Node} \ \texttt{Microsoft} \ \texttt{Micros$

3、重新执行Smartbi的安装程序进行产品安装